

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 08-0400

ORIGINAL

Regarding a complaint by (Person making the complaint):

Mario Reeves

Against (Utility name):

Commonwealth Edison

As to (Reason for complaint)

Customer Relations staff advised that service would be restored once payment was made in full. I was instructed to take payment directly to Treasury Dept., and payment posted on 6/13; was guaranteed restoral on 6/14 due to medical equipment. Ed Vaughn & Cynthia Crawford refused to restore service causing us great distress & damage in Homewood, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

18150 Los Angeles, Homewood, IL

The service address that I am complaining about is

18150 Los Angeles, Homewood, IL 60430

My home telephone is

(708) 647-8737

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 945-4825

My e-mail address is

M2Reevz@aol.com

I will accept documents by electronic means (e-mail)

☐

CHIEF OF RECORDS OFFICE

2008 JUN 24 A 8:11

ILLINOIS COMMERCE COMMISSION

☒ No

(Full name of utility company)

Commonwealth Edison

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Section 9 of law pertaining to consumer rights relating to provisions of service per agreement.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① Customer Relations employees Ramona Lampkin, her supervisor Shirelle, and Carolyn Banks refused me service AFTER payment was made in full to retaliate against me for complaining to the office of the CEO
- ② My child's life was jeopardized as a result of us going without electricity for 6 days.

Please clearly state what you want the Commission to do in this case:

I would like the Commission to hold upper management accountable for not restoring service, despite court order.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: June 19, 2008
(Month, day, year)

Complainant's Signature: Mario P. Reeves

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

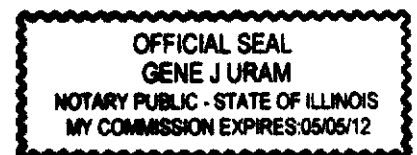
A notary public must witness the completion of this part of the form.

I, Mario P. Reeves, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Mario P. Reeves
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 6/19/08

Gene J. Uram
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.